



# MSK Physiotherapy and OIS (BaNES) Summary 2022-2024

# MSK Physio in Numbers (Oct 2022 – Oct 2024)

	Referrals Received	New Patient Contacts	Waiting times for urgent	Waiting times for Routine	Patients waiting to be contacted	Friends and Family Results
Oct 2022 – Oct 2023	6143	3661	2.4 weeks	21.4 weeks	Oct 2023 - 1233	440
Oct 2023 – Oct 2024	7594	4981	2.1 weeks	19.3 weeks	Oct 2024 - 994	492
% Change	+23% increase	+36% increase	12.5% improvement	9.8% improvement		12% increase in responses
Total No patients assessed in departments (22-24)	13737	8642				92.5% Recommended in 22-23, 96.25% recommended in 23-24

# OA Pathway in Numbers (Oct 2022 – Oct 2024)

	Referrals Received	New patient contacts	Waiting Times
Oct 2022-23	1063	907	13.35 Weeks
Oct 2023-24	1337	790	15.13 weeks
% Change	+25.78% increase	-12.9% decrease in Contacts*	+13.33% increase in wait times

**Waiting Times impacted by:**

- Difficulty recruiting to 1 WTE Exercise Instructor since February 2024

**Mitigation:**

- 1 WTE Locum Physiotherapist now in place to reduce waiting times by end of Q4 2024/25.

# Community Pain in Numbers (Oct 2022 – Oct 2024)

	Referrals Received	New patient contacts	Waiting to be contacted	Waiting Times
Oct 2022-23	199	137	47	16.8 weeks
Oct 2023-24	332	251	42	13.5 weeks
% Change	+66% increase	+83% increase in Contacts		-19.65% decrease in wait times

# Practice based Physiotherapy in Numbers (Oct 2022 – Oct 2024)

- This service allows for early intervention and keeps referrals to the department down every month.
- This service see an average of 430 patients per month in GP Practices across all BaNES postcodes (including BA1) with 3.0WTE staff.
- Very few patients are further referred into the physiotherapy outpatient department and are in the main managed within 1-2 sessions.

# Orthopaedic Interface Service in Numbers (Oct 2022 – Oct 2024)

	Referrals Received	New Patient Contacts	Waiting times (median)	Number of Referrals classed as URGENT	% seen within 18/52	Patients waiting to be contacted	Friends and Family Results
Oct 2022 – Oct 2023	2745	2249	7.6 weeks	402	93.93%	Oct 2023 - 653	401
Oct 2023 – Oct 2024	3444	3025	7.3 weeks	693	96.4%	Oct 2024 - 674	280
% Change	+26% increase	+35% increase	4% improvement	72% increase	2.5% improvement	3.2% increase	30% decrease in responses
Total No patients (22-24)	6189	5274					95% Recommended

# Physio in Numbers – not the whole picture

Whilst hard to quantify all staff report an increase in complexity of cases, with increasing co-morbidities and chronicity of long-term conditions which can result in an increase in the number of sessions required.

The outcome measures show that 92% of those completing a course of physio achieved, or partially achieved, their goals in 22/23, which increased to 95% in 23/24.

A number of successful initiatives have been carried out to reduce waiting times

care.think.do.

---